

Take the Next Step & See Glenmere Firsthand

What should I look for when touring an assisted living facility?

Keep your loved one in mind and look for the following features:

- Convenient location, well-maintained buildings and grounds, and personable staff
- Different types, sizes and layouts of apartments available
- Engaging residents and activities
- A wide range of amenities such as recreation and meeting rooms, lounge areas, restaurant-style dining, café/coffee shops, exercise areas and outdoor gardens

Questions to ask when touring an assisted living community:

- *Is it a not-for-profit community?
Who owns/operates it?*
- *Is it licensed to provide assisted living and specialized memory care?*
- *Are there licensed nursing professionals on staff?*
- *What is the staff-to-resident ratio?*
- *Do they conduct extensive staff background checks and drug tests?*
- *Are there extra fees above and beyond the monthly service fee?*
- *Is the community affiliated with a nursing home if the need arises for short-term or long-term skilled nursing care?*



One Wheatley Terrace | Pittsford, NY 14534
Off Clover Street, just south of Jefferson Road


585.248.1135 | www.glenmere.org 



GLENMERE
ASSISTED LIVING at *Cloverwood*

The right *choice*
at the right *time*.

Key Information & Answers
to Common Questions



Life can be so much more with trusted support.

Understand all the benefits of assisted living.

You may feel overwhelmed by the thought of transitioning to an assisted living community. The more openly you address your questions and concerns, the easier it will be to come to a comfortable decision for you and your family.

Assisted living enables residents to live as independently as they are able while enjoying greater security and comfort. A whole new world of activity, engagement and quality of life awaits those who embrace the future.



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🍃 **What is an assisted living community?**

Communities like Glenmere Assisted Living at Cloverwood meet an important need for seniors who are capable of living in an apartment setting but who require daily assistance with personal care, medication, meals and other support services.

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🍃 **How do I know when assisted living is the right option for my loved one?**

When a loved one is no longer capable of living independently, but does not require the 24-hour skilled nursing care of a traditional nursing home, assisted living is the right option to explore.

Some residents move to assisted living after a hospital or rehabilitative stay or when being at home is no longer a safe option. The decision brings a sense of relief, renewed freedom, and a smooth, successful transition.

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🍃 **What kind of assistance do residents receive?**

Typically residents receive assistance with personal care needs such as bathing and dressing, medication supervision and service coordination.

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🍃 **What hospitality/support services do assisted living communities provide?**

Many assisted living communities provide three prepared meals a day, housekeeping and personal laundry service, activities and cultural programs, transportation, security and an emergency call system. Utilities such as heat, air conditioning, water and cable television are often included in the monthly fee.

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🍃 **What are the benefits of a not-for-profit assisted living community?**

Not-for-profit communities like Glenmere exist to fulfill a mission of service and do not make decisions based first and foremost on the “bottom line.” A quality not-for-profit community is a well-run business, but a business whose overriding objective is related to mission rather than profit.

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🍃 **What if my loved one has memory loss?**

Residents in communities licensed to provide specialized memory care, such as Glenmere, live in a safe and secure setting designed to promote independence and meaningful activity, while receiving the personal care assistance they need from specially trained staff.

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🍃 **Is assisted living covered by insurance?**

Glenmere’s services are not covered by Medicare and Medicaid, but may be covered in full or in part by your long-term care insurance policy.

Call 585.248.1135 for more information and to schedule a personal tour.

We look forward to welcoming you to our community.